



Everything's clearer now

20dB Hearing changes life of 16 year old hearing-impaired student

Hearing impairment has been a problem for Elizabeth Teng since she was still in kindergarten. But thanks to 20dB Hearing, previously known as Gnosis Hearing Centre, things changed for the better for her.

"I knew I had hearing loss when I was just 5 years old. I don't know what caused it but it is believed that I had hearing problem as an infant," she said.

Her hearing impairment, which affects both ears - one side at a severe stage, the other at a profound stage - led to difficulty in communicating and understanding what people are trying to tell her.

Elizabeth's parents eventually took her to see a child specialist, who

then recommended that her parents took her to Gnosis Hearing Centre for treatment.

"I started undergoing treatments at Gnosis Hearing Centre and have been doing so until today, with the company now renamed as 20dB Hearing," Elizabeth explained.

There, she receives yearly assessment by an audiologist, provided with hearing aids that suite her hearing condition and kept abreast with the current news and updates on hearing loss solutions as well as new developments. "They also help me fine tune my hearing aids' frequencies as and when needed."

"With regular treatments and follow-ups with 20dB Hearing, my audiometry results indicate that my condition remains unchanged, with no further deterioration to my

hearing. The hearing aids they gave me help me hear sounds like normal people do, which really makes me happy," she shared.

"20dB Hearing changed my life and gave me hope as well as courage to face the challenges that come with my hearing impairment. Founder and CEO of 20dB Hearing, Mok Yong Yaw and everyone else at 20dB Hearing are very kind and helpful to me. Their service and care are excellent and professional, true to the slogan 'Always hear for you'."



Founded by Mok and business partner Lim Re Gal in 2002 at Taman Maluri, Cheras, Kuala Lumpur, 20dB Hearing offers hearing assessment for children and adults, digital aid fitting, cochlear implant consultation, assistive listening devices, speech therapy as well as repairing and servicing of hearing aids among other things. Currently it has 18 chained outlets all over Malaysia, including East Malaysia, in Kuching, Sibul, Bintulu and Miri.



For consultation, please call **1800 88 2032** or **+6082 411 220** (Kuching), **+6084 312 211** (Sibu), **+6086 315 382** (Bintulu), **+6085 424 019** (Miri) . ✉ customercare@20dbhearing.com . 🌐 www.20dbhearing.com . 📱 20dBhearing